

ANNUAL REPORT  
**2020-2021**



NFCAA.ORG |  



# REDISCOVER NFCAA

## History

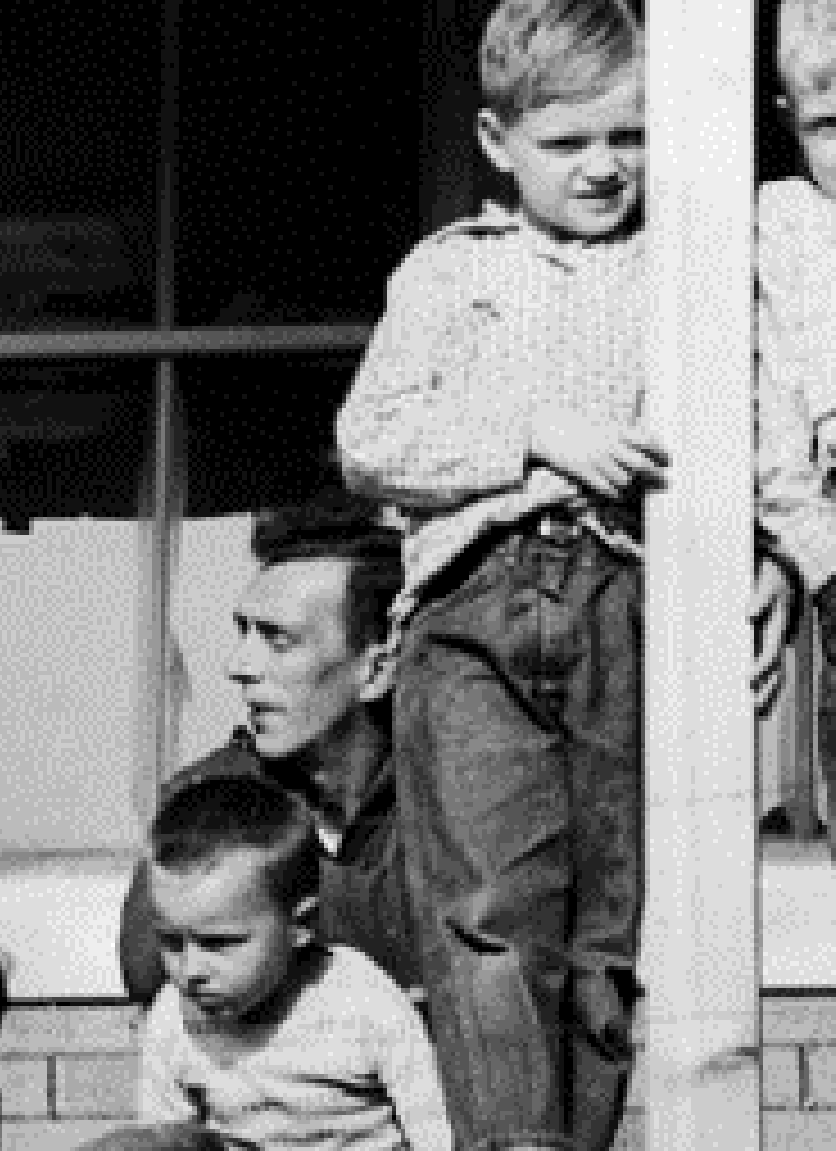
In the United States' efforts to combat widespread poverty, Community Action Agencies serve as vital resources to low-income communities. They exist because there is a great need to reduce poverty and its effects.

About 12.3% of the American population lives in poverty, according to the U.S. Census Bureau. Community Action Agencies around the country work hard to help prevent poverty and help uplift people out of poverty.

In 1964, President Lyndon B. Johnson declared an “unconditional war on poverty” and created the 1964 Economic Opportunity Act. Community

Action Agencies were founded on the idea that local citizens were the most knowledgeable to address problems of poverty in their communities. The agencies help people to help themselves in achieving self-sufficiency.

The Northeast Florida Community Action Agency, Inc. (NFCAA) works to create access and opportunity for our most vulnerable residents, and build communities in which all people have the opportunity to thrive. Now, just as we have for the last 55 years, we will uphold that commitment to our community.



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## COMMUNITY ACTION PROMISE

*Community Action  
changes people's lives,  
embodies the spirit  
of hope, improves  
communities, and  
makes America a  
better place to live.  
We care about the  
entire community,  
and we are dedicated  
to helping people help  
themselves and each  
other.*

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## Our Vision

Vulnerable individuals and families living in Baker, Clay, Duval, Flagler, Nassau, Putnam and St. Johns Counties will receive programs and services necessary to become stable, self-sufficient, and contributing members of the community.

## Our Mission

Collaborating with community partners to stabilize vulnerable households and empower families in Northeast Florida to achieve self-sufficiency through education, employment, and advocacy.



# Meet NFCAA's Executive Director: Kimberly L. Cobb-Ray, J.D.



Ms. Kimberly L. Cobb-Ray, J.D. assumed the role of executive director of the Northeast Florida Community Action Agency, Inc. on Feb. 25, 2020. The Transition and Selection Committee Members selected Ms. Ray as the top ranked candidate from a process of application screening, interview and additional feedback and discussions.

Ms. Ray's background uniquely positions her to assume this post as NFCAA's executive director. With significant experience in for-profit and non-profit management, she will advance the agency's current strategic plan and guide NFCAA's future.

For the past 13 years, Ray has served as the executive director of Macon-Russell Community Action Agency in Tuskegee, Alabama where she orchestrated the successful financial turnaround and prevention of defunding of the agency. Prior to serving as an Executive Director, she was the senior executive assistant to the chief executive officer at Montgomery Community Action Committee & CDC, Inc., an agency with 250 employees and a \$14M annual budget. Her responsibilities included budget oversight, managing internal operations, reporting and trainings.

Ray earned a Juris Doctor from the Birmingham School of Law in 2018 and a Bachelor of Science in Business Administration from Faulkner University in 2008. She has credentials as a certified community action professional and a national certified ROMA trainer and mentor.

#### Organizations:

- Career Source, Board Member
- Community Volunteer
- Florida Association for Community Action, Board Member
- Leadership Montgomery Class XXII
- National Community Action Partnership Pathways, Peer Reviewer

# Core Values

NFCAA developed the following values to guide and direct the organization's work. These values help determine how it will work to successfully implement the agency's mission.



## *ACCOUNTABILITY*

Strive for excellence in programmatic and financial management ensuring compliance with all laws and regulations.

## *CUSTOMER FOCUSED*

Continually engage customers to determine their needs while providing outstanding services that promote customer satisfaction.

## *HONESTY/INTEGRITY*

Be truthful and accurate, adhering to high moral principles, ethical codes and professional standards.

## *QUALITY*

Maintain excellence in program operations and service delivery.

## *RESPECTFUL*

Consistently support the worth and dignity of everyone, regardless of background, abilities, or beliefs.

## *RESPONSIBILITY*

Make effective decisions taking into account expectations from agency staff, customers, funding sources and stakeholders.

## *STEWARDSHIP*

Be responsible for all public and private funds entrusted to the Agency.



# NFCAA | Board of Directors

The NFCAA Board of Directors is composed of community representatives from the low-income, public and private sectors. In Community Action Agencies, the board embodies the core belief and value of maximum feasible participation.

## REPRESENTING LOW-INCOME SECTOR

A minimum one-third of board membership must be democratically selected representatives of low-income individuals and families who reside in the geographic area being served.



**TANYA CHONG**  
*Flagler County*



**SHOMARI GLOSTER**  
*Duval County*



**WORNER HEATH**  
*Clay County*



**MARK JAMES**  
*St. Johns County*



**HANK ROGERS**  
*Board Secretary | Duval County*



**LAKESHA SESSION**  
*Putnam County*



**MARIE JONES**  
*Baker County*

## REPRESENTING PUBLIC SECTOR

One-third must be elected officials, holding office at their time of selection, or their representatives.



**JUSTIN CAMPBELL**  
*Board Chair | Putnam County*



**TRACY DILLON**  
*St. Johns County*



**GARRETT DENNIS**  
*Duval County*



**KARA WILLIAMS**  
*Nassau County*



**PATRICK GOLEMME**  
*Clay County*



**KAILA GIVENS**  
*Baker County*

## REPRESENTING PRIVATE SECTOR

The remaining board members are chosen from "business, industry, labor, religious, law enforcement, education or other major groups and interests in the community served".



**SHERRY BUGNET**  
*Board Treasurer | Flagler County*



**BENJAMIN CONEY**  
*St. Johns County*



**RICHARD ELKINS**  
*Parliamentarian | St. Johns County*



**LESLIE JEAN-BART, Esq.**  
*Duval County*



**SHEILA PRESSLEY**  
*Board Vice Chair | Duval County*



**ROBERT URWILER**  
*St. Johns County*



**DR. LINDA WOODARD**  
*Duval County*



# Our History

## AGENCY OVERVIEW

Northeast Florida Community Action Agency, Inc. (NFCAA), formerly known as the Greater Jacksonville Economic Opportunity, Inc., held its first board meeting on April 27, 1965. The agency began its operations with a \$32,210 grant from the Office of Economic Opportunity which was followed by a Head Start grant in the amount of \$117,917 to serve 1,085 preschool children.

NFCAA is a private nonprofit 501(c)3 community action agency. The agency receives funding to combat poverty in the following seven counties located in Northeast Florida: Baker, Clay, Duval, Flagler, Nassau, Putnam and St. Johns. NFCAA continually acts as an advocate for low-income communities, while also operating a variety of programs designed to improve these communities and help families become stable and/or self-sufficient. With 55 years of experience, NFCAA is committed to providing a comprehensive and holistic approach to services for entire families. The agency is dedicated to establishing mutually beneficial partnerships that connect families to available resources, stabilize vulnerable households and promote healthy families and communities.





# Community Services Block Grant (CSBG)

The CSBG is designed to alleviate the causes and conditions of poverty in communities by helping families achieve economic stability through increased self-sufficiency, improved living conditions and strong family support systems. Through these funds, the agency is able to provide the following programs.



## UTILITY ASSISTANCE | Low-Income Home Energy Program (LIHEAP)

The Low-Income Home Energy Assistance Program (LIHEAP) assists low-income households with immediate home energy needs. NFCAA makes direct payments to utility companies when a family does not have funds or is in danger of having their utilities disconnected or reconnected. Services are provided to families in need with an emphasis placed on the elderly, individuals with disabilities and households with children younger than six years of age. Providing utility assistance to seniors keeps them from having to choose between paying their utility bills, purchasing food or buying needed medication. In fiscal year 2020, NFCAA provided emergency utility assistance to 4,100 households and 4,310 households received nonemergency utility assistance.

## UTILITY ASSISTANCE | Low-Income Water Assistance Program

The Low-Income Water Assistance Program provides relief to individuals and families for water and sewage needs. NFCAA makes direct payments to water and sewage companies when a family does not have funds or is in danger of having their services disconnected or reconnected. Services are provided to families in need with an emphasis placed on the elderly, individuals with disabilities and households with children younger than six years of age. Providing assistance to seniors keeps them from having to choose between paying their utility bills, purchasing food or buying needed medication.

## EMERGENCY SERVICES

NFCAA provides emergency services to help stabilize low-income individuals and families for rental delinquency assistance, utility assistance and any other type of emergency assistance to alleviate crisis.



## FAMILY SELF-SUFFICIENCY PROGRAM (FSSP)

Family Self-Sufficiency Program (FSSP) empowers individuals to actively pursue a better life for themselves and their families; thus building stronger communities. The FSSP encompasses the development of a specified case plan tailored to each customer and designed to address barriers to self-sufficiency such as employment and education. This program also teaches customers to generate more income and enables them to make better use of available income and other financial resources. NFCAA helps customers prepare for the General Education Development (GED) exam assists with enrollment and financial aid for vocational training or postsecondary education courses. Understanding that the agency cannot provide an effective service delivery without partnerships and a strong referral system, NFCAA works with community partners throughout Northeast Florida to help individuals overcome poverty and maintain gainful employment to achieve economic stability.

## WEATHERIZATION ASSISTANCE PROGRAM (WAP)

The Weatherization Assistance Program (WAP) is the nation's core program for delivering energy efficiency services to low-income households, particularly for the elderly, people with disabilities and children, using the most advanced technologies and testing procedures available in the housing industry. WAP is a federal program, developed in 1976, and is the largest residential energy-efficiency program. WAP does computerized energy audits and uses advanced diagnostic technology

to determine the energy-conservation needs of a house. Utilizing licensed and insured contractors, improvements may include: weather stripping of doors and windows; caulking and sealing of cracks and holes; insulating of attics; energy-saving light bulbs, smoke and carbon monoxide detectors; and repairing or replacing of energy-wasting refrigerators and water heaters.

This work is free of charge to households that meet the income guidelines. The benefit of the program is to help conserve energy and have more income for other basic necessities while also contributing to strengthening the housing stock, reducing homelessness, stabilizing neighborhoods and eliminating carbon emissions.





## DATA BUSTERS S.T.E.A.M. PROGRAM

Data Busters S.T.E.A.M. Program is a signature youth program, started in 1983, was designed to help teens, ages 14-17, to prepare for the workplace through classroom instruction and practical paid work. During the six-week summer program, teens receive instruction on career topics such as conflict resolution, effective communication, team building and resume writing.

In 2021, NFCAA was proud to transition the curriculum to Data Busters S.T.E.A.M. This program is an educational approach to learning that uses science, technology, engineering, arts and mathematics as access points for guiding student inquiry, dialogue and critical thinking. The end results are students who take thoughtful risks, engage in experimental learning, persist in problem-solving, embrace collaboration, and work through the creative process. These are the innovators, educators, leaders and learners of our future.

## CLIENT ADVISORY BOARD

The Client Advisory Board (CAB) operates seven neighborhood service center offices in low-income neighborhoods throughout NFCAA's service areas. It allows residents to have a voice and take action to improve their neighborhoods. CAB representatives are also selected through a democratic process to serve on NFCAA's Board of Directors.

## Coronavirus Aid, Relief and Economic Security Act (CARES)

The U.S. Department of Health and Human Services (HHS) awarded the Northeast Florida Community Action Agency, Inc. (NFCAA) an estimated \$5 million as part of the Coronavirus Aid, Relief, and Economic Security (CARES) Act to assist the agency's COVID-19 pandemic response efforts. NFCAA began accepting applications on Tuesday, Aug. 4, 2020 for several programs designed to assist residents and households with rent, utility payments and the self-sufficiency programs. Individuals or households residing in NFCAA's seven county areas (Baker, Clay, Duval, Flagler, Nassau, Putnam and St. Johns) who met the program criteria were able to apply.

## Local Initiatives Support Corporation (LISC) Jacksonville

The Local Initiatives Support Corporation (LISC) Jacksonville is a community revitalization effort aimed at providing owner occupied rehabilitation projects to low-to moderate income families as well as provide beautification and crime prevention addressing lights and locks within Duval County, Florida. Funding provided through this grant supports activities and services intended to achieve specific outcomes:

- Owner occupied rehabilitation projects completed for low-to-moderate income families are designed to improve the quality of housing. That means making sure everyone can find safe, decent, affordable housing within reach of where they work, shop, study and play.
- Beautification projects improve the exterior appeal of the residences of low-to-moderate income families. It can change people's attitudes. Improving exteriors helps residents see themselves and their neighborhood differently. The result may be people paying more attention to keeping up their buildings and houses and a rise in property values and community pride.
- Crime Prevention Through Environmental Design (CPTED) is a crime prevention theory focusing on design and the effective use of the built environment, which when applied, reduces both crime and the fear of crime. A main objective of CPTED is to reduce and/or remove the opportunity for crime to occur in an environment, and promote positive interaction by legitimate users. Through the CPTED program, NFCAA addresses lights and locks to help secure homes and fear of crime.



# CLAY COUNTY

## LIHEAP on the Move



*Sharon Roby, Customer*

Low-Income Home Energy Assistance Program (LIHEAP)

When COVID hit, the entire world was faced with a crisis. We read the papers, watched the stories, and day after day families were impacted. The pandemic also changed a vital community service, the Low-Income Home Energy Assistance Program (LIHEAP). LIHEAP is a service that is designed for individuals and families to receive direct benefits towards their utility bill. Clay County realized it was time to develop a new and innovative practice, Roadside Service, to expand services through accessibility without losing quality.

Sharon Roby applied for services and experienced difficulty uploading required documents. That's when the Roadside Service kicked in! Roby, a disabled member of the vulnerable population, sat in her vehicle during her interview process. The service was safe and and she received \$687.94 toward her utility bill. This Roadside Service Program in Clay County was designed to reduce application hardship and provide accessibility for the vulnerable population within the community.

# BAKER COUNTY

## Life-changing Success



*Hunter Stivers, Customer*

Family Self-Sufficiency Program (FSSP)

Hunter Stivers was working a full-time job without benefits earning \$10.50 per hour when she was accepted into the Family Self-Sufficiency Program (FSSP). She stated her goals were to obtain a license as a certified nursing assistant, employment with benefits and an increase in her income that she plans to use towards the purchase of her first home. NFCAA assisted Stivers with monthly case management service, tuition assistance for training at Superior Training and gas cards to assist with the commute to Jacksonville for classes. She worked with a family development specialist on maintaining a budget for three months while

participating in the program. Stivers attended CNA classes regularly and completed the course with 59.5 hours of out 60. She finished with a 95% GPA. She achieved her goal of obtaining her CNA license and also obtained certifications in basic life support, first aid and Med Tech. She was able to find a new full-time job working as a CNA at a local nursing home. Her income increased from \$10.50 per hour to \$14.00 an hour. Stivers chose to work the night shift so she could earn overtime pay at \$21.00 an hour plus shift differential pay. She is working regularly and saving to purchase a home. She has obtained self-sufficiency and we continue to congratulate her for accomplishing her goals.

## FLAGLER COUNTY

# Self-Sufficient & Successful



*Tiayana Bailey, Customer*  
Family Self-Sufficiency Program (FSSP)

Tiayana Bailey, 32, has been her grandmother's caretaker for the past fourteen years. While unemployed, their only income was her grandmother's social security. Bailey sought aid from NFCAA for utility assistance. Upon learning that she completed her Associate of Science in Criminal Justice at Ashworth College, Family Development Specialist (FDS) Cyperiannia Murray informed her of FSSP that she later enrolled in.

However, during Bailey's semester pursuing the basic recruit training program at St. Johns River State College, she was faced with hardship. To assist her, the FSSP supplied her with gas cards for transportation, aid with tuition, clothes, tactical gear and books. The St. Johns County Sheriff's Office reached out and offered her a position as a law enforcement deputy. All individuals seeking Florida certification as a law enforcement, correctional or correctional probation officer must first pass the State Officer Certification Examination (SOCE) and Bailey was formally given a Swear-In Ceremony on Oct. 21, 2019.



*Kenneth Roberts, Customer*  
Family Self-Sufficiency Program (FSSP)

Kenneth Roberts is a husband and a dad to two children. His youngest child, since the age of six months, has been on disability due to being diagnosed with bone marrow cancer. Because of this, Roberts had to put a pause on his career. He worked various jobs and traveled back and forth to hospitals in and out of state.

In 2019, Roberts decided to take a summer position at Northeast Florida Community Action Agency (NFCAA) as the Data Basuter S.T.E.A.M. coach. After working with the youth for six weeks, he sat down with Family Development Specialist (FDS) Cyperiannia Murray to discuss going to school to earn his barbering license from Daytona State College. FDS Murray enrolled him in the FSSP in Flagler County, which successfully allowed him to attend school. Roberts went to class and maintained straight A's while dealing with financial obligations and obstacles. The FSSP provided assistance to help pay for his electric bill, rent, new uniforms and shoes, barber equipment tools and case, tuition, books and gas cards for his travel to Daytona State College.

After successfully completing his college curriculum, Roberts was presented with his certificate of Completion in Barbering. On April 23, 2021, he passed the state license test and received his license in the state of Florida. Through an abundance of community support, Roberts is now the owner of a barbershop, purchased by his church, named "The Legacy."

# DUVAL COUNTY

## Filling the Gap



*Cherokee Bryant, Customer*  
Family Self-Sufficiency Program (FSSP)

Cherokee Bryant was an unmotivated young man living with his grandmother. He was unemployed and had no clear goals for his future.

Bryant heard about NFCAA's programs and services from a flyer he got at the Emmett Reed Center when he went in to play basketball. He came in for an orientation in early February and signed his contract for program participation on Feb. 14, 2017. Bryant completed Soft Skill Training on Feb. 24, 2017. He attained his Forklift Certification in March 2017 and was ready to work a paying job.

Bryant obtained employment April 24, 2017 through Staff Time Jobs at Sam's Warehouse, the warehouse that delivers to all Sam's Clubs. Within a year, he was able to save over \$2000.00. In 2020, Bryant got a full-time job with Capital Materials Coastal earning \$20.00 an hour.

Bryant is a single father with a wealth of family support. He has a steady income, now owns a car and is looking forward to his future. He contributes NFCAA to being the change he needed when he did not know what he was going to do with his life.



*Shawndell McGriff, Customer*  
Family Self-Sufficiency Program (FSSP)

Shawndell McGriff was referred by her mother, Joenisha Ricks, who had previously received NFCAA services and learned of the Family Self-Sufficiency Program.

McGriff had a goal to further her education in Computer Science at the University of North Florida (UNF) after receiving her associate's degree from Florida State College of Jacksonville. She had been accepted to UNF, however her awarded pell grant would not cover the cost of her books. Although she was employed, her income was used to sustain her five-member household (mother, unemployed at the time, and siblings).

NFCAA filled in the gap to cover the cost of her books and an occasional gas card so she could get to and from work to school. She also received case management services to stay the course to complete her goal by Family Development Specialist Diane Durham.

McGriff graduated Magna Cum Laude achieving her Bachelor's of Science in Information Systems and minor in Business with a grade point average of 3.7. She is now employed with Deloitte Consulting LLP and excited for a future in the Field of Information Systems in the 21st Century.



## ST. JOHNS COUNTY

# Building Strong Foundations

*Ebony Martin, Customer*

Data Busters S.T.E.A.M. Program

Life is full of hardships, challenges and opportunities that one must encounter to discover his/her mission and purpose on this earth. As an undergraduate of Florida A&M University and a graduate of Nova Southeastern University with her Bachelor and Master of Accounting, Martin earned her title as the capital improvement and general accounting manager at the prestigious University of North Carolina at Chapel Hill (the university where Michael Jordan began his basketball career). Martin gained experience as a staff accountant, senior accountant and financial analyst. Now as an accounting manager, Martin is looking for ways to enhance her career by taking the CPA exam. This is a decision that will pave the way to becoming an accounting or financial director within any given organization.

To enhance her career, she had to have a solid foundation as a child in order to become the woman that she is today. Much of this foundation has been attributed to her experience with the Northeast Florida Community Action



Agency (NFCAA). From a child to a young lady, Martin was fortunate to be a part of NFCAA's Data Busters S.T.E.A.M. Program, Youth In Action, Drug Prevention Seminars and the NFCAA Dreamers. All of these programs, encouraged her to live a life with integrity, love, respect and dignity. They were formed because there was a need to help children and adolescents of St. Augustine, Florida. Martin was exposed to many different choices, but what resonated the most was that she wanted to be successful for her family as well as being an honorable participant of NFCAA. All of NFCAA's wonderful programs were led by Vicky Elmore, community and services manager. Martin is an example of what these programs can do for the less fortunate children in America.

## PUTNAM COUNTY

# Exceeding Goals

Putnam County had a lot of successful stories. It's actually hard to choose just one. We've enrolled 24 unemployed, under-employed or uneducated candidates seeking employment and/or education assistance in various training programs that include medical assistant, certified driver's license, heavy equipment operator, barber/cosmetology and culinary arts.

We are pleased to announce Putnam County has already achieved and assisted with the gainful employment of over 10 individuals meeting 100% of our work plan goal in employment and increased the education skills of more than 15 individuals, meeting 150% of our education work plan goal.

In addition, we also prevented the eviction of 13 families. We are still expecting and looking forward to more achievements in the areas of employment and education.

# The Charles R. Campbell Foundation



"I was able to receive emergency rental assistance for the months that I was behind in rent so that I could stay in my home with my son and not be homeless. The assistance we've been given is going to help us get back in order more than anyone would know. - DANIELLE

"It is in the time of need when you are able to be aided that it really brings out the importance of gratefulness. I am thankful for the kindness of the Charles R. Campbell Foundation for bridging the gap in a time of need. Blessings." - ODETTE

"After testing positive for COVID, I lost my job and had to file for unemployment. Unemployment didn't pay my entire rent and bills and my family was in danger of eviction. This assistance allowed me to get my head above water regarding my finances. I am ready to end this chapter with a whole new outlook and testimony." - YOLANDO

The Charles R. Campbell Foundation (CRCF) was founded by NFL player Calais Campbell and his family. The foundation consists of his mother, Nateal, and his siblings, Keyonne, Kemba, Jamar, Raj, Ciarre, Severin and Jared. Legendary for their household bursting at the seams with love, the Campbell's are passionate about serving children and families.

During September 2020, calls for help to the agency drastically increased. Individuals and families were simply having a hard time affording to pay rent or utilities due to the economic effects of the pandemic. To end homelessness in Duval County, we must strengthen our ability to prevent it in the first place. Through a generous donation of \$25,000, CRCF enabled our agency to serve 25 families to avoid eviction during the pandemic.

More than ever, our services were needed during this time of uncertainty to meet the emergency needs in our community. Through a case management approach, case workers identified client needs. The agency utilized the Community Service Block Grant (CSBG) client eligibility income guidelines. The established eligible income level for CSBG services is 200% of the official poverty line as defined by the secretary of the Department of Health and Human Services based on information provided by the Office of Management and Budget.

The value of the Community Action Promise is strengthened through your partnership generosity. Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

# Financial Support

State of Florida, Department of Economic Opportunity (CSBG) Community Services Block Grant - Community Services Program <i>Baker, Clay, Duval, Flagler, Nassau, Putnam and St. Johns Counties</i>	\$1,871,639
State of Florida, Department of Economic Opportunity (CSBG) Community Services Block Grant - CARES ACT <i>Baker, Clay, Duval, Flagler, Nassau, Putnam and St. Johns Counties</i>	\$1,422,372
State of Florida, Department of Economic Opportunity (LIHEAP) Low-Income Home Energy Assistance Program <i>Baker, Clay, Duval, Flagler, Nassau, Putnam and St. Johns Counties</i>	\$7,436,143
State of Florida, Department of Economic Opportunity (LIHEAP) Low-Income Home Energy Assistance Program - CARES ACT <i>Baker, Clay, Duval, Flagler, Nassau, Putnam and St. Johns Counties</i>	\$1,953,467
State of Florida, Department of Economic Opportunity (WAP) Weatherization Assistance Program <i>Baker, Duval, Flagler, Nassau, and Putnam Counties</i>	\$541,000
State of Florida, Department of Economic Opportunity (WAP) Weatherization Assistance Program - DOE Funding <i>Baker, Duval, Flagler, Nassau, and Putnam Counties</i>	\$289,564
Florida Association for Community Action (FACA) Office of the Attorney General Award <i>Baker, Clay, Duval, Flagler, Nassau, Putnam and St. Johns Counties</i>	\$42,115
Local Initiatives Support Corporation (LISC) <i>City of Jacksonville</i>	\$34,000
Okefenokee Rural Electric Membership Corporation <i>Baker County</i>	\$10,000
Okefenokee Rural Electric Membership Corporation <i>Nassau County</i>	\$20,000
Unrestricted Donations (City of Macclenny) <i>Baker County</i>	\$5,000
Payroll Protection Program (PPP)	\$159,366
Calais Campbell Foundation	\$25,000
Miscellaneous Donations	\$3,889
<b>Total Funding</b>	<b>\$13,813,556</b>







## Serving Northeast Florida

The Northeast Florida Community Action Agency has a central office in Jacksonville and nine satellite offices located throughout Northeast Florida.

### CENTRAL OFFICE

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Jacksonville, FL 32207  
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### BAKER COUNTY | Macclenny

Christine Raysor, Family & Community Service Manager  
96 West Lowder St.  
Macclenny, FL 32063  
(904) 259-4481

### CLAY COUNTY | Orange Park

Alterial Baker, Family & Community Service Manager  
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### DUVAL COUNTY | Jacksonville

Phyllis Warthen, Family & Community Service Manager  
4070 Boulevard Center Dr., Ste. 201  
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(904) 632-1470

Linda Johnson, Family & Community Service Manager  
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Jacksonville, FL 32207  
(904) 632-1461

### FLAGLER COUNTY | Bunnell

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Bunnell, FL 32110  
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### NASSAU COUNTY | Fernandina Beach

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1303 Jasmine St., Ste. 100  
Fernandina Beach, FL 32034  
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### PUTNAM COUNTY | Palatka

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Palatka, FL 32177  
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### ST. JOHNS COUNTY | St. Augustine

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